Horne, David

From: finaid

Sent: Monday, October 12, 2020 10:17 PM

To: '...@students.towson.edu'

Subject: Financial Aid Housing Status Changes

Dear ...; (ID#: ...)

Please read this important information about your financial aid and housing status changes.

Because federal and state regulations require us to use different <u>Cost of Attendance Budgets</u> based on student housing status, we asked all the students who had to move out of University Housing to submit a **Housing Verification Form** to report their new housing status.

Housing Status Changes

We received your housing form, and updated your housing status as listed below. (We only use these assumed statuses for aid processing. For any questions about on-campus housing status, contact the Housing Office.)

Assumed Fall Status:	Living With Parents
Assumed Spring Status:	On or Off Campus (Not with Parents)

If these housing assumptions are wrong for either semester, please follow the instructions at the end of this email to change your status. If you decide to change your spring housing status later, please notify us **by November 1** so that we can promptly notify you of any aid changes.

Aid Changes

We reviewed your fall semester aid eligibility based on the statuses above, and a much more flexible version of our standard housing status adjustment policy.

Unfortunately, we had to reduce your your grants or scholarships. **Change explanation:** MHEC regulations required us to reduce your Fall MHEC Grant based on your fall housing status change.

To help offset your MHEC Grant reduction, we have also automatically awarding you a Federal CARES Grant for the fall semester only for \$#,###. You will automatically receive a refund from this grant in approximately 2 weeks. You don't need to take any further action to receive this grant.

To review your **aid data**, login to <u>Towson Online Services</u>. Choose **Self Service** and **Student Center**. Then, below the **Finances** bar, choose **Accept/Decline Awards**. (From <u>StudentApps</u>, choose *myTU*, *Finances/Financial Aid*, and *View/Accept Awards*.)

Spring Aid Adjustment Policy

Please note, when recalculating fall aid eligibility, we made several exceptions to our standard policies that allowed students to keep fall grants and scholarships that they would not normally be allowed to keep with a Living with Parent housing status. For all students who will live with their parents for spring, we must apply our standard adjustment policy for students with that housing status.

Net Account Balances

Please review your **TU Student Account** balance to determine the net result of all canceled charges and any aid changes. Login to <u>Towson Online Services</u>, choose **Self Service**, **Student Center**, and **View eBill** (under the **Finances** section). If you are receiving a rebate check, the Bursars Office has already ordered many of those rebates, and they are listed on the student account as a charge for the refund amount. Rebates are usually received within one to two weeks of the order date.

Changing Your Housing Status

If the housing statuses listed above are wrong, please carefully follow these instructions to correctly report your status for both semesters. (If we reduced your aid, we can revise or undo any changes based on your revised housing status.)

- 1) Login to TU Online Services
 - Choose **Self Service**, then **Student Center**.
 - At the bottom left of the Finances section, choose Financial Aid Forms.
 - Choose Aid Year: 2020-21
 - Choose the Housing Verification Form.
- 2) In the main form section, report your **FALL Housing Status**.
 - Do not choose On-Campus unless you are currently On-Campus.
 - (Aspen Heights is Off Campus if you leased directly through Aspen Heights.)
- 3) In the comments section, explain your status for both fall and spring. Examples:
 - "Fall: Living With Parents. Spring: On Campus."
 - "I plan to live with my parents for both semesters"
 - "I am renting Off-campus (not with parents) for both semesters."
 - If you aren't sure about your spring plans, but are still considering living on campus, please tell us your fall status and say "Spring: On Campus."
- 4) If you are a Maryland resident and receive an Educational Assistance or Guaranteed Access Grant from the <u>Maryland Higher Education Commission (MHEC)</u>, you **must also** update your status their <u>MD CAPS</u> system.
- 5) If you have any questions for the TU Housing Office, please do not include them on this aid form. Please send them to housing@towson.edu

If you have aid questions, please email us your question and your **full name** and **TU ID number** or use our chat service at **www.towson.edu/aidcontacts.** We are experiencing high chat and email volume, and will respond as quickly as we can.

Sincerely,

The Financial Aid Office



Financial Aid Office

Chat Service & Document Submission Form

finaid@towson.edu | Fax: 410-704-2584

www.towson.edu/finaid

M-Th 8:30-5 and F 8:30 - 4:30









Confidentiality Notice: This message may contain information that is confidential, privileged, proprietary, or otherwise legally exempt from disclosure. If you are not the intended recipient, you are notified that you are not authorized to read, print, copy or disseminate this message, any part of it, or any attachments. If this message has been sent to you in error, please notify the sender by replying to this email or by emailing finaid@towson.edu.