Financial Aid

PHONE: 410-704-4236 • LIVE CHAT: towson.edu/aidcontacts • EMAIL: finaid@towson.edu • FAX: 410.704.2584

Because your FAFSA was selected for a federal identity verification process, **the student** must provide documentation to our office **in person** by visiting our counter or during a video appointment.

They used to also require a "Statement of Educational Purpose," but recently removed the statement requirement, but still require identity verification documentation.

We can only accept the identity documentation via the two methods below. Please don't send it in.

Required Documentation

The student must present valid government-issued **photo** identification, such as, but not limited to:

- a driver's license
- other state-issued ID

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• U.S. Passport

Submission Option 1 - Visit Financial Aid Office Counter

1) The student must visit the **TU Financial Aid Office**.

Office Hours:Monday – Friday8:00 - 4:30Building Location:Room **339** Enrollment Services Building, 400 Towson Way, Towson, MD 21204The closest Visitor Parking is in Lot 2. See campus map.

2) When you arrive, please tell the staff member you need to complete "Identity Verification."

Submission Option 2 - Schedule a video appointment

- 1) The student must present the documentation during a Zoom or Webex video appointment.
- 2) Call us at 410-704-4236 to schedule a "**Identity Verification**" video appointment with a "**Financial Aid Processor**."
- 3) During the video appointment, you must present the documentation, and we must screen capture it.

Office Use Only: A full-time Financial Aid Office staff member must collect a copy or screen capture of the documentation, write the staff name and review date on the documentation, scan documentation with "Identity Verification" document type, and complete the STEDUC Checklist.